

Welcome Letter



We are delighted to enclose your IMB flexpay Card. By signing the declaration form, you agree to the terms and conditions of use.

Your card already has an allocated PIN number and will be active as soon as your salary / money is paid into your card.

How to Load your IMB Account:

- Electronic funds transfer - EFT
- Load money at any Standard Bank or Standard Bank Auto Bank ATM
- Cheque deposits are not accepted

* Use the following details *

Name: - (Your name)

Bank: Standard Bank

Branch Code: 020909

Account Number: 070363773

Reference: Your mobile number

IMPORTANT: Always use your mobile phone number as reference

IMB Customer Service

Call: 087 941 3252

Email: support@imb.co

Web: www.imb.co



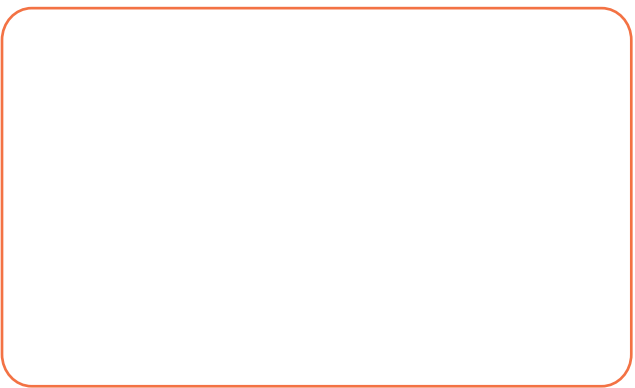

Mobile: *120*46237#


IMB on your Mobile: *120*46237#

When you have dialed the above number you will be asked to enter your mobile pin.

Issued by: Mercantile Bank Limited Reg No 1965/006706/06
An Authorised Financial Services and Credit Provider NCRCP19

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**YOUR CARD PIN
BELOW:**



DO NOT ACCEPT HELP AT THE ATM KEEP YOUR CARD SAFE

Important - Please help us to combat fraud

- Your card is as good as cash, keep it safe.
- Ensure that your card and secret PIN are kept separately.
- Memorise your PIN. Do not share it with anyone.
- After making a purchase make sure that your card is returned to you.
- When using your card at an (ATM) make sure that no other person can see you entering your secret PIN number. Also make sure that no one distracts you for the purpose of stealing your card.
- Never assume your card has been retained by an ATM. Always contact customer services immediately to report the incident and have the card blocked.



If your card is stolen or lost, report it
immediately to the Customer Service Centre on

087 941 3252

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IMB Financial Services (Pty) Ltd is an authorised financial services provider (FSP Number: 43443)